



# AUSTRALIAN INSTITUTE OF TECHNOLOGY AND COMMERCE

CRICOS code: 03996D

## 2024 COURSE GUIDE

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Australian Institute of Technology and Commerce Pty Ltd

ABN 47 634 668 214

Head Office: Level 6, 8 Quay Street, Haymarket NSW 2000

# WELCOME TO THE AUSTRALIAN INSITIUTE OF TECHNOLOGY AND COMMERCE

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Australian Institute of Technology and Commerce (AITC) is a registered Higher Education Provider (CRICOS Code: 03996D) offering accredited Postgraduate Courses in Sydney.

AITC aims to develop graduates with the attributes and skills necessary for today's employment market. AITC aims to target quality students from diverse national backgrounds, and to offer a multi-cultural learning and stimulating educational environment.

Current domestic and international national economies have a high demand for Information Technology (IT) workers, while in the job markets, there is a high demand for the acquisition and update of IT skills, especially in the specializations of AI and machine learning, VR/AR, data science, IT management and innovation, and cyber security. The existing network of education providers face significant challenges to adapt to such changes. The proposed courses include three tiers of degree programs at postgraduate level (AQF 8-9). They provide flexible entry and exit points and choice in a major area of study and units to meet the needs of future graduates.

AITC's course offerings provide pathways for non-IT professionals as well as those with an IT background who wish to gain new or updated knowledge and skills in the latest ICT (Information and Communication Technologies). While the Graduate Certificate and the Graduate Diploma focus on foundations underpinning core body of knowledge and problem-solving skills, the Master of IT provides students with a higher level of capabilities to address complex challenges experienced in ICT related work or professions. Individual and critical thinking skills as well as analytical and investigatory competences are enhanced within five four majors that concentrate on specific domain knowledge and skills that underly the requirements for the most sought after ICT jobs.

AITC will offer students the following postgraduate levels upon having received the CRICOS registration approval from TEQSA:

- Graduate Certificate in Information Technology (CRICOS Code: 109115F)
- Graduate Diploma of Information Technology (CRICOS Code: 109116E)
- Master of Information Technology (CRICOS Code: 109117D)

Students undertaking the Master of Information Technology are required to complete the requirements for a major in the following disciplines:

- Software Development
- Network and Security
- Database and Artificial Intelligence
- Multimedia Computing

AITC notes that not all Majors and/or Units may be offered in 2023, in which case Majors and Units will be phased in over the next 2 years according to demand for the study areas.

# Graduate Certificate in Information Technology

(0.5 years; AQF Level 8; CRICOS Code: 109115F)

The Graduate Certificate in Information Technology provides students with a solid grounding in the fundamental theories and applications of Information Technology, including mathematics, programming, operating systems, databases, and software project management. It not only allows those with a related degree (not necessary to be an IT degree) to undertake a specialised sequence of units that upskill or refresh their professional IT knowledge, but also serve as an excellent retraining opportunity for a student who is a professional and is aiming to move into a new IT career.

By completing this course, students will acquire essential knowledge and skills in Information Technology, thereby creating a solid base to continue their progression and development in the IT industry. Upon completion, students may choose to progress to higher-level courses such as the Graduate Diploma of Information Technology and the Master of Information Technology.

To qualify for the award of the Graduate Certificate in Information Technology, a candidate shall:

- Complete 2 core units and 2 elective units with accrued an aggregate of at least 24 credit points.

Content of the course of study		Credit Points
Core Units	MIT101 - Programming Fundamentals	6
	MIT105 - ICT Professional Practice, Management and Ethics	6
Elective Units	MIT102 - Operating Systems and Computer Architecture	6
	MIT103 - Database Systems	6
	MIT104 - IT Networking Fundamentals	6

## Mode of Delivery

AITC courses are typically delivered face-to-face on campus.

*Please note that, in response to the ongoing COVID-19 pandemic, adjustments to the delivery mode may be made if the need arises. AITC's learning management system supports remote delivery.*



# Graduate Diploma of Information Technology

(1 year; AQF Level 8; CRICOS Code: 109116E)

The Graduate Diploma of Information Technology provides students with an enhanced understanding of the techniques and practicalities of the information system development process and equips them to meet the challenges of working in the IT industry with specific skills such as advanced programming, mobile app development, Web development, database application and management, and computer vision fundamentals.

By completing this course, students will acquire comprehensive Information Technology skills, which will expand their employment opportunities, assist in career development, and allow them to manage future business challenges in IT.

The Graduate Diploma is designed for students with little or no background in Information Technology but wish to attain a qualification in this area, or students who have completed the Graduate Certificate in Information Technology course. Upon successful completion, students may choose to progress to the higher-level Master of Information Technology.

To qualify for the award of the Graduate Diploma of Information Technology, a candidate shall:

- Must select 4 units from Level One (with Unit Code of MIT1xx);
- Must select 4 units from Level Two (with Unit Code of MIT2xx)'

Content of the course of study		Credit points
Core Units	MIT101 - Programming Fundamentals	6
	MIT105 - ICT Professional Practice, Management and Ethics	6
Elective Units	MIT102 - Operating Systems and Computer Architecture	6
	MIT103 - Database Systems	6
	MIT104 - IT Networking Fundamentals	6
	MIT201 - Object-Oriented Programming and Functional Programming	6
	MIT202 - Complexity and Algorithms	6
	MIT203 - Mobile Application Development	6
	MIT204 - Software Analysis and Testing	6
	MIT205 - Web Development	6
	MIT206 - Information Retrieval and Delivery	6
	MIT207 - Non-relational database	6
	MIT208 - Fundamentals of Image Processing	6
	MIT209 - AI and Machine Learning Fundamentals	6
	MIT210 – Foundation of Computer Graphics	6

## Mode of Delivery

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# Master of Information Technology

(2 years; AQF Level 9; CRICOS Code: 109117D)

The Master of Information Technology (MIT) brings students with a comprehensive understanding of information technology while also an opportunity focusing on specialised technical, theoretical or management areas through the choice of one of four major areas of study available at AITC, i.e., Software Development, Network and Security, Database and Artificial Intelligence or Multimedia Computing. The MIT has an emphasis on professional practice, effective communication, and project management using technical and non-technical approaches. MIT has an emphasis on professional practice, effective communication, and project management using technical and non-technical approaches. Students will acquire an extensive knowledge and apply this to successfully design, implement and manage solutions to address complex real- world IT applications, and become confident to use the latest technologies in the IT domain, career development and advancement and entrepreneurship.

The Master degree is designed for not only those who have limited computing experiences and are seeking a qualification in Information Technology, but also candidates who already have a sound IT background and wish to update and develop their knowledge and skills in a specialised field of advanced computing, so that they are abreast of the rapid changes in technology and business.

To qualify for the award of the degree of Master of Information Technology, a candidate:

- Must complete 4 units of the common core units across all major fields of study;
- Must complete 6 core units specific to a major field of study;
- Must complete at least 4 units out of a major's 6 specific electives;
- Must complete 1 compulsory capstone unit.

## a) Master of Information Technology (majoring in **Software Development**)

Category	Unit Code	Unit Name	Credit Points
<b>Common Core Units across majors</b>	MIT101	Programming Fundamentals	6
	MIT103	Database Systems	6
	MIT104	IT Networking Fundamentals	6
	MIT105	ICT Professional Practice, Management and Ethics	6
<b>Core Units</b>	MIT102	Operating Systems and Computer Architecture	6
	MIT202	Complexity and Algorithms	6
	MIT203	Mobile Application Development	6
	MIT204	Software Analysis and Testing	6
	MIT205	Web Development	6
	MIT307	User Experience Design	6
<b>Elective Units</b>	MIT201	Object-Oriented Programming and Functional	6
	MIT302	Internet of things	6
	MIT303	Cloud Computing	6
	MIT304	Cyber Security	6
	MIT401	Concurrent, Parallel and Distributed Programming	6
	MIT402	GPU Programming	6
<b>Compulsory Capstone Unit</b>	MIT413	Integrated Capstone Project in major field of study (12 Credit Points)	12

**b) Master of Information Technology** (majoring in **Network and Security**)

Category	Unit Code	Unit Name	Credit Points
<b>Common Core Units across majors</b>	MIT101	Programming Fundamentals	6
	MIT103	Database Systems	6
	MIT104	IT Networking Fundamentals	6
	MIT105	ICT Professional Practice, Management and Ethics	6
<b>Core Units</b>	MIT102	Operating Systems and Computer Architecture	6
	MIT202	Complexity and Algorithms	6
	MIT203	Mobile Application Development	6
	MIT303	Cloud Computing	6
	MIT304	Cyber Security	6
	MIT305	Wireless Networking	6
<b>Elective Units</b>	MIT205	Web Development	6
	MIT206	Information Retrieval and Delivery	6
	MIT302	Internet of Things	6
	MIT401	Concurrent, Parallel and Distributed Programming	6
	MIT403	Cryptography	6
	MIT404	Blockchain Fundamentals	6
<b>Compulsory Capstone Unit</b>	MIT413	Integrated Capstone Project in major field of study (12 Credit Points)	12

**c) Master of Information Technology** (majoring in **Database and Artificial Intelligence**)

Category	Unit Code	Unit Name	Credit Points
<b>Common Core Units across majors</b>	MIT101	Programming Fundamentals	6
	MIT103	Database Systems	6
	MIT104	IT Networking Fundamentals	6
	MIT105	ICT Professional Practice, Management and Ethics	6
<b>Core Units</b>	MIT102	Operating Systems and Computer Architecture	6
	MIT202	Complexity and Algorithms	6
	MIT206	Information Retrieval and Delivery	6
	MIT207	Non-Relational Database	6
	MIT209	AI and Machine Learning Fundamentals	6
	MIT301	Data Visualisation	6
<b>Elective Units</b>	MIT208	Fundamentals of Image Processing	6
	MIT303	Cloud Computing	6
	MIT304	Cyber Security	6
	MIT402	GPU Programming	6
	MIT405	Deep learning	6
	MIT406	Natural Language Processing	6
<b>Compulsory Capstone Unit</b>	MIT413	Integrated Capstone Project in major field of study (12 Credit Points)	12

**d) Master of Information Technology** (majoring in **Multimedia Computing**)

Category	Unit Code	Unit Name	Credit Points
<b>Common Core Units across majors</b>	MIT101	Programming Fundamentals	6
	MIT103	Database Systems	6
	MIT104	IT Networking Fundamentals	6
	MIT105	ICT Professional Practice, Management and Ethics	6
<b>Core Units</b>	MIT102	Operating Systems and Computer Architecture	6
	MIT202	Complexity and Algorithms	6
	MIT208	Fundamentals of Image Processing	6
	MIT209	AI and Machine Learning Fundamentals	6
	MIT210	Foundation of Computer Graphics	6
	MIT301	Data Visualisation	6
<b>Elective Units</b>	MIT304	Cyber Security	6
	MIT306	Augmented Reality	6
	MIT402	GPU Programming	6
	MIT407	Virtual Reality	6
	MIT408	Game Designing	6
	MIT409	Advanced Computer Vision	6
<b>Compulsory Capstone Unit</b>	MIT413	Integrated Capstone Project in major field of study; (12 Credit Points)	12

**Mode of Delivery**

AITC courses are typically delivered face-to-face on campus.

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## KEY DATES AND FEES

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### a) Key Dates

Each Academic Year consists of 2 Normal Semesters, plus 1 Winter and 1 Summer Semester, a full list of dates related to the course of study is available on the AITC website at <https://aitc.nsw.edu.au/academic-year-calendar/>

### b) Fee Structure

Payment of Tuition Fees

On commencement and before the confirmation of enrolment will be issued, international students entering an Award Course will be charged:

- a. an Enrolment Fee, which will be set annually; and
- b. the first semester fees.
- c. students in a packaged course, will be required to pay to AITC the fees for their first semester of the AITC course prior to receiving a confirmation of enrolment.

Each enrolment period, after the commencement, students will be charged:

- a. the semester fees

Please refer to AITC's Tuition Fees Payment, Fee Refund Policy and Procedure for further information <https://aitc.nsw.edu.au/fees/>

As of 01 January 2022	International Students	Domestic Students
<b>Tuition Fee per unit</b>	\$ 3,000.00	\$ 2,000.00
<b>Total Tuition Fee for Graduate Certificate</b>	\$ 12,000.00	\$ 8,000.00
<b>Total Tuition Fee for Graduate Diploma</b>	\$ 24,000.00	\$16,000.00
<b>Total Tuition Fee for Master</b>	\$ 48,000.00	\$ 32,000.00
<b>Application Fee</b>	\$ 200.00	\$ 200.00
<b>Enrolment Fee (CoE)</b>	\$ 200.00	NA



<b>Ancillary Fees</b>	
<b>Airport Transfer Service</b>	\$150 (one way)
<b>Late Payment Fee</b>	\$100
<b>Re-Assessment Fee</b>	\$250 (only applies re-assessment is required and approved, \$250 per re-assessment)
<b>CoE Variation Fee</b>	\$200 – once only (international students)

NOTE: The tuition fees only cover the cost of tuition, which does not include other expenses related to study (i.e., textbooks) and living costs. The tuition fees and other charges may vary each year. International students fees are protected by Australian Government Tuition Protection Services (TPS). For more information, please visit [www.tps.gov.au](http://www.tps.gov.au).

#### Overseas Student Health Cover (OSHC):

All international students with a student visa must purchase OSHC for the length of their visa to maintain adequate health insurance for the duration of their study time in Australia, in accordance with Australian Government visa requirements, including circumstances where students need to extend their student visas. AITC can arrange with a private health fund to facilitate the provision of OSHC for international students.

#### Payment Method

The fees can be paid by following methods

- a. Cash payment at the AITC Office;
- b. Electronic Fund Transfer
- c. Credit Card Payment: 2% Credit Card Surcharge will be applied.



# ADMISSION REQUIREMENTS

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Please also refer to the AITC Admissions Policy, <https://aitc.nsw.edu.au/admissions-process/>

## Graduate Certificate in Information Technology

### 1. English language proficiency

#### 1.1 English Language Skills Test

- IELTS Academic - A minimum result of 6.5 overall and a minimum result of 6.0 in each subtest; or
- PTE Academic - A minimum result of 56 overall and a minimum result of 46 in each subtest; or
- TOEFL IBT score - a minimum result of 85 overall including a minimum result of 19 in Writing, 17 in Reading, Listening and Speaking; or
- TOEFL PBT score - A minimum result of 565 overall including a minimum result of 4.5 in Writing

#### 1.2 Prior Study

If the Applicant has successfully completed a minimum of 3-years higher education studies from an English-speaking country that was completed no more than two years prior to the commencement of the program at AITC:

- In one of the following English-speaking countries: American Samoa, Australia, Bahamas, Barbados, Belize, Botswana, Canada, Fiji, Gibraltar, Ghana, Guyana, Ireland, Jamaica, Kenya, Lesotho, Liberia, New Zealand, Nigeria, Papua New Guinea, Singapore, Solomon Islands, South Africa, The Gambia, Tonga, Trinidad and Tobago, United Kingdom (including Northern Ireland), United States of America, Zambia, Zimbabwe; or
- If the Applicant can provide a statement or certificate issued by the Registrar (or equivalent) that the sole language of the instruction and assessment of his/her qualification was English.

#### 1.3 Assessment of English Proficiency based on work experience

- If the Applicant has lived and worked in an English-speaking country (as listed above) continuously for at least five years prior to the commencement of the program at AITC. A work reference letter on company letterhead with a clear statement on the nature of work, the period of employment and contact details for the reference check.

### 2. Education and other qualifications:

- An approved three-year undergraduate degree equivalent from an approved university or other educational institution; or
- Completion of AQF Level 7 or above level study in Australia;
- Other qualifications with the combination of education and work experience will be considered case by case.

This course not only allows those with a related degree (not necessary to be an IT degree) to undertake a special sequence of units to upskill or refresh their professional IT knowledge, but also serves as an excellent retraining opportunity if the student is a professional aiming to move into a new IT career. Students with a Bachelor degree are eligible to apply for this degree.

## Graduate Diploma of Information Technology

1. English language proficiency  
The same English Language requirements as Graduate Certificate in Information Technology
2. Education and other qualifications:
  - An Australian bachelor's degree in Information Technology with an average mark of 60; or equivalent qualification or
  - Completion of AITC Graduate Certificate in Information Technology and an average mark of 65 overall or no fails. Units completed in the Graduate Certificate may be able to be credited to the Graduate Diploma in accordance with the RPL policy.

The Graduate Diploma is designed for students with little or no background in Information Technology (IT) but who wish to attain a qualification in IT, or who have completed the Graduate Certificate in Information Technology. Students with a Bachelor degree or a GCIT (AITC credits recognised) are eligible to apply for this degree.

## Master of Information Technology

1. English language proficiency  
The same English Language requirements as Graduate Certificate in Information Technology.
2. Education and other qualifications:
  - An Australian bachelor's degree in Information Technology with an average mark of 65; or equivalent qualification or
  - Completion of AITC Graduate Diploma of Information Technology with an average mark of 65 overall or Completion of AITC Graduate Certificate in Information Technology with an average mark of 70 overall. Units completed in the Graduate Diploma / Graduate Certificate may be able to be credited to the Master's degree in accordance with the RPL policy.

The Master degree is designed for not only those who have limited computing experiences and who are seeking a qualification in Information Technology (IT), but also candidates who already have a sound IT background and wish to update and develop their knowledge and skills in a specialised field of advanced computing, so that they can keep pace with the rapid changes in technology and business. Students with a Bachelor degree in IT or relevant disciplines or a GDIT (AITC credit recognised) are eligible to apply for this degree. For students without a Bachelor degree in a relevant IT discipline, they will need to enrol GCIT first. Only upon successful completion of GCIT, they will be eligible to upgrade to MIT.





## ADMISSION PROCESS

All international and domestic students applying to study at AITC must complete the Student Application Form and submit it to the Administration Office for assessment. Applicants who wish to apply through one of AITC's authorised education agents can find relevant contact information on AITC's website, [aitc.nsw.edu.au/agents/](http://aitc.nsw.edu.au/agents/).

For a completed application, the applicants must attach certified copies of transcripts of all relevant previous studies and the evidence of meeting English language equivalence requirements. If documents are in a language other than English, a certified English translation of each document must be provided together with certified copies of original documents. Upon successful assessment, AITC will issue a conditional or unconditional offer of admission, together with instruction for applicant accepting the offer. Administration Office will advise students if their application is unsuccessful.

### OVERSEAS STUDENT HEALTH COVER

Overseas Student Health Cover (OSHC) is the private health insurance that international students and their dependents are required to purchase as a condition of their Student Visa. AITC will arrange with a private health fund, to facilitate the provision of OSHC for international students. Students should note that it is a condition of their Student Visa that they maintain current OSHC that covers the cost of most medical and hospital treatments that may be required by students while studying in Australia and will contribute to the cost of prescription medicines and emergency ambulance transport.

### EDUCATION SERVICES FOR OVERSEAS STUDENTS (ESOS)

The Education Services for Overseas Students Act 2000, or ESOS Act, establishes legislative requirements and standards for the quality assurance of education and training institutions offering courses to international students who are in Australia on a student visa. ESOS also provides tuition fee protection for international students. Fact sheets for students and providers are now available on the Department of Education, Skills and Employment website (<https://www.dese.gov.au/esos-framework>).



## LIVING IN AUSTRALIA

There are many websites providing information on living in Australia. These few are useful:

<https://info.australia.gov.au/information-and-services/education-and-training/international-students> <https://www.studyinaustralia.gov.au/english/live-in-australia/living-costs>  
[https://www.internationalstudent.com/study\\_australia/living\\_in\\_australia/](https://www.internationalstudent.com/study_australia/living_in_australia/)

If a student has a school aged dependent, they will be required to pay full fees if enrolled in either a government or non-government school. Check the government's education website for more information.

## ACCOMMODATION OPTIONS

There are several accommodation options with close proximity to the AITC campus are available to students, such as rental accommodation and shared accommodation. Most international students prefer to share rental accommodation to reduce costs. Sydney is well connected via Public Transport, which means that students have a wide range of suburbs that are suitable for student living, without complicating the commute to AITC's campus. AITC staff can provide further information on accommodation to students as required. Although accommodation is usually readily available, the beginning of each semester is a very busy time and accommodation may take a little longer to find during these periods. It is therefore suggested to have your accommodation arranged prior to your course commencement. Useful information on accommodation with close proximity to the AITC campus are as follows:

Suburbs close to the AITC Campus

- Sydney CBD, NSW 2000
- Glebe, NSW 2037
- Ultimo, NSW 2007
- Chippendale, NSW 2008
- Surry Hills, NSW 2010

Other Suburbs with close proximity to the CBD (between 10 - 30 min train or bus ride to the CBD)

- Suburbs within the Inner West
- North Sydney, NSW 2060
- St Leonards, NSW 2064
- Chatswood, NSW 2067

As a rough guide, rental cost for shared accommodation can range from A\$200 – A\$300, whilst the rental cost for a one-bedroom apartment can range from A\$400 – A\$600 (this is a rough guide only and cost can be higher or lower depending on your lifestyle and area of choice).

When considering accommodation, also consider any additional cost that you would incur depending on the location you chose, such as transportation costs if you are not within walking distance to your AITC campus.

Website that can assist with the identification of available accommodation and shared accommodation options:

- <https://www.realestate.com.au/>
- <https://www.domain.com.au/>
- <https://flatmates.com.au/>



## RECOGNITION OF PRIOR LEARNING (RPL)

Applicants may be eligible to receive recognition of prior learning in accordance with AITC's RPL Policy. Applicants wishing to apply for recognition of their previous studies should indicate in the relevant section of the Student Application Form and also complete RPL Application Form. Students need to complete this form and provide the necessary documentation (i.e., descriptions of subjects previously studied) and return it along with the Student Application Form to the Institute. The RPL policy and RPL Application Form can be found on Institute website: [www.aitc.edu.au](http://www.aitc.edu.au). Applicants who are successful in gaining RPL may have their course duration impacted as a result of reduced study requirements.

## TUITION FEES PAYMENT POLICY AND REFUND POLICY

AITC's tuition fees payment and refund policy is based upon and is in accordance with the National Code of Practice for Registration Authorities and Providers of Education and Training to Overseas Students (the National Code 2018), the Education Services for Overseas Students Act 2000 (ESOS Act 2000) and Education Services for Overseas Student Regulations 2001 (ESOS Regulations 2001). These policies apply to all international students regardless of the person actually paying the fees. The policy can be found on Institute website: <https://aitc.nsw.edu.au/fees/>

## ORIENTATION PROGRAM

An orientation session is conducted before classes begin and is compulsory for all newly arriving international students. The program includes information about student support services, facilities, healthcare, obtaining legal advice; what to do in an emergency and contact details of AITC staff that can assist. In addition, information is given about the rights and responsibilities of AITC students, including information about complaints, appeals and the legal requirements regarding study and residence in Australia. Orientation also includes guidelines about how to study the Institute courses successfully and an introduction to Australian culture, society and life. In addition to the formal processes described above, students have their first opportunity to meet with fellow students and staff.

## ACADEMIC AND ENGLISH LANGUAGE SUPPORT

Continuing study assistance is provided by specially trained staff on an individual or group basis to assist students with computing support, mathematics support and English support, referencing, essay and report writing, paraphrasing, grammar, oral presentations, researching, time management and exam preparation.

## COUNSELLING SERVICE

AITC provides a free and confidential counselling service. Counsellors can help students adjust to their new environment, deal effectively with difficult personal situations and advocate on behalf of students.

## FIRST AID SERVICES

First Aid Kits and supplies are kept on the premises. The Institute staff respond immediately to requests for first aid assistance.

## WORK RIGHTS

Students are not permitted to work until their course commences. Students can work up to 40 hours in each fortnight while their course is in session (excluding any work undertaken as a registered component of study or training) and they can work unlimited hours during scheduled course breaks. Family members of students are not allowed to work until the student begins the course. Students should contact the Department of Home Affairs for the latest requirements as these requirements vary.

## STUDENT SAFETY AND PREVENTION OF SEXUAL ASSAULT & SEXUAL HARASSMENT

Australian Institute of Technology and Commerce (AITC) places high priority on student security and safety. AITC does not condone or accept any form of Bullying, Harassment or Discrimination. Any allegations of Bullying, Harassment or Discrimination will be investigated and appropriate action will be taken. If you feel unsafe or are experiencing/experienced sexual abuse in any way, please seek assistance from a local authority as outlined below, or come speak to our Student Counsellors or Administration Officers at your local Campus.

### 24-hour Crisis Emergency Contacts:

Lifeline 131 114  
Police (Free call) 000  
Crime Stoppers 1800 333 000

### Sexual Assault

- NSW Rape Crisis Centre 1800 424 017
- Sexual Assault Counselling Australia 1800 211 028
- Eastern and Central Sexual Assault Service 02 9515 9040
- Royal Prince Alfred Hospital crisis service (ask for after-hours crisis workers) 02 9515 6111

### Alcohol and Drug Counselling

- Alcoholics Anonymous NSW (24 hours) 02 9799 1199
- Family Drug Support 02 4782 9222 or 1300 368 186
- Narcotics Anonymous 02 9212 3444

### Victims of Crime Support Lines

- NSW 24-hour Victims Support Line 02 9374 3000 or 1800 633 063
- Translating and Interpreting Service: 131450

### Anti-Discrimination NSW

- To make a discrimination enquiry 02 9268 5544
- Translating and Interpreting Service on 131450 (ask the interpreter to call Anti-Discrimination NSW)
- Anti-Discrimination NSW Parramatta office 02 9268 5555
- Anti-Discrimination NSW Wollongong office 02 4267 6200

## LEGAL INFORMATION AND ADVICE

LawAccess NSW is a free government telephone service that provides legal assistance for people who have a legal problem in NSW. They can provide students with information about legal problems and contact details for services that might be able to assist. If a student is calling from outside of Australia, he/she can contact LawAccess NSW by calling +61 1300 888 529 between 9am and 5pm, Monday to Friday, Australian Eastern Standard Time (AEST) or Australian Eastern Daylight Time (AEDT).

Legal Aid NSW has a number of specialist services that provide help over the phone.

- Youth Hotline 1800 10 18 10
- Child Support Service 02 9633 9916 (Sydney) or 1800 451 784 (regional)
- Mental Health Advocacy Service 02 9747 6155
- Veterans Advocacy Service 02 9219 5148

For any further legal information and advice, please see website: [www.lawaccess.nsw.gov.au/](http://www.lawaccess.nsw.gov.au/) or calling 1300 888 529.

The Redfern Legal Service for NSW will provide legal services to international students living in NSW: <https://rlc.org.au/our-services/international-students>. Other useful links include:

- |                                      |   |
|--------------------------------------|---|
| - Anti-Discrimination Board of NSW   | - Community Legal Centres NSW           |
| - Aboriginal Legal Service (NSW&ACT) | - PIAC Public Interest Advocacy Service |
| - NSW Community Restorative Centre   | - Gay and Lesbian Legal Rights Centre   |
| - HIV/AIDS Legal Centre              | - Women's Legal Services NSW            |

If in any doubt, please contact AITC, who will assist students through referral to the appropriate agency.

## AITC CONTACT DETAILS

Sydney CBD Campus: Level 6, 8 Quay Street, Haymarket NSW 2000

*Please note: AITC currently shares a campus that is centrally located on Level 6, 8 Quay Street, Haymarket NSW 2000 with Elite Education Institute.*

Tel: 02 9211 4958

Email: [info@aitc.nsw.edu.au](mailto:info@aitc.nsw.edu.au); [inquiry@aitc.nsw.edu.au](mailto:inquiry@aitc.nsw.edu.au)

Website: <https://www.aitc.nsw.edu.au>



### Disclaimer

All due care is taken to maintain the accuracy, completeness and currency of the content presented at the time of preparing the documentation. Please confirm details with relevant staff and some information may change over time.